Our Mission

Homeless Health Care Los Angeles (501c3) is a non-profit, community-based organization that provides supportive services to people who are experiencing homelessness. We have been providing a pathway to health and emotional well-being without bias or judgment for more than 30 years. With a continuum of services that includes counseling, substance use treatment, syringe exchange, overdose prevention, and housing with supportive services, we seek to improve the quality of life of the people we serve.

Important Information to Know

Confidentiality
Federal laws protect all information about our clients and their participation. We will not disclose information to anyone about our clients without their permission.

Professionalism
Our clients always receive respectful and courteous care from qualified and experienced staff.

Grievance Procedures
If a client is not satisfied with the services they are receiving, they have the right to file a grievance with their assigned staff or the Program Director, according to the procedures outlined in our Statement of Client Rights.

Locations

Main Office
2330 Beverly Blvd.
Los Angeles, CA 90057

Center for Harm Reduction (CHR)
512 East 4th Street
Los Angeles, CA 90013

The Refresh Spot
557 Crocker Street
Los Angeles, CA 90013

Integrated Treatment Program

2330 Beverly Blvd.
Los Angeles, CA 90057

Tel: (213) 744-0724
Fax: (213) 342-3124

Funding is provided by Los Angeles County Substance Abuse Prevention and Control, Northeast Valley Health Corporation, and LA Care
How To Enroll

To enroll in ITP, clients need to meet the following eligibility requirements:

• Be a resident of Los Angeles County
• Have Medi-Cal or My Health LA or be eligible to apply
• Be 18 years of age or older

Eligible clients can walk into our facility and request a screening with one of our staff in order to start the enrollment process.

Meeting Our Clients Where They Are At

HHCLA staff partner with clients to design the ideal path for their journey. We recognize that change related to substance use does not look the same for everyone. Because of this, our goal is to meet people where they are at, without judgment, and to help them reduce the harms associated with substance use rather than focus narrowly on abstinence and sobriety. Staff use a non-judgmental counseling style in order to encourage personal growth. The models that we practice are:

Stages of Change
Whether someone is not ready to change, is just thinking about change, or is ready to take action, we work with people wherever they are at in the stages of change.

Harm Reduction
Our goal is to reduce the harms associated with substance use rather than focus solely on abstinence and sobriety as the only way.

Motivational Interviewing
Staff utilizes a non-judgmental, empathic counseling style and approach in order to understand our clients and help them realize their intrinsic motivation and true, individualized goals.

Supporting Our Clients

HHCLA has a reputation of providing a safe, non-judgmental, welcoming and friendly environment. We pride ourselves in offering our clients a variety of ways to support them based on their individual needs.

• Benefits establishment
• Assessment and treatment planning
• Individual substance use counseling
• Group substance use counseling
• Anger Management groups
• Parenting groups
• Health education groups
• Individual therapy
• Couples therapy
• Family therapy
• Case management services
• Psychiatric assessments and medication management
• TB skin tests and physical exams
• Overdose prevention education and Naloxone distribution
• Referrals to Medication Assisted Treatment
• Acupuncture
• Crisis intervention
• Childcare services
• Recovery support and aftercare services
• Holiday celebrations and special events

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